

Defining Community/Population Results

Community/Population Results or simply *Results* are one of the 4 key terms of Results based Accountability (RBA) - Results, Indicators, Strategies and Performance Measures.

Results are defined as:

The conditions of well-being we want for our community. Results are stated in plain language and are not about a program or data. (Results have 3 Parts: A population, geography, condition of well being)

Examples of Results statements include:

- All people in New Zealand are healthy.
- All children in Baltimore enter school ready to learn.
- All people in Gainesville are safe.

Results statements apply to a whole population in a geographic area. Most results statements will start with “All people in Gainesville...” however, some may focus on a sub population such as “All children in Gainesville...” Sub populations should not be defined as clients, or users of a service, and results statements should not reference use of a program or data. For example, the statement “All people in Gainesville have access to healthcare” isn’t a result statement because it refers to a service - healthcare. This result statement can be updated to reflect the ideal condition of well being the community will experience once they have access to the service - “All people in Gainesville are healthy.” The rate of access to healthcare may be used as an *Indicator* - the measurement of how well we are doing on the result of health.

How Defining Results Helps to Advance Equity

Defining the results we are striving to achieve at the community level helps advance equity in three ways:

1. **Setting Baselines:** Analyzing community wide data disaggregated by demographics including race helps to understand which groups are closer or further to experiencing the condition of well being we want for everyone.
2. **Targeted strategies:** With a data driven understanding of disparities, the City can target community engagement, policies, programs and strategies to meet the needs of

communities who are furthest from experiencing the condition of well being we want for everyone.

3. **Increased Accountability:** Community wide disaggregated data helps program managers, city leadership and elected officials understand if performance measures for programs were met, and if progress was made at the community/population level for the results that the programs contribute to. This increased level of accountability leads to increased community voice, reallocation of resources, and more equitable policy making.